

Associates Support Group Travel Recovery



NATIONAL
INTERSTATE
INSURANCE®

First and foremost, we hope you and your families are staying safe and healthy during these unprecedented times. National Interstate has, like you, been monitoring the COVID-19 situation and are working on additional measures to extend the economic relief program that we originally offered on March 18, 2020. Our initial economic relief program, which allowed a Passenger Transportation insured to place revenue-generating commercial vehicles in an out-of-service status and receive a 75% reduction of the underlying/primary auto liability premium for those vehicles (equivalent to a Spare or 25% of the full rate) for a maximum of 45 days, is being extended as follows:

- The 75% rate reduction will apply, if the vehicle(s) are in out-of-service status, **until the expiration date of in-force commercial auto liability policies.**

We will apply the resulting premium reduction to any past due amounts and future installments.

- Please notify your broker when a vehicle returns to service so we can make the appropriate premium adjustment.

For deletion of no-longer-owned vehicles from the policy, standard vehicle deletion guidelines remain in effect.

- For an insurance policy renewing within the next month, the relief program will extend to the renewing policy with any expiring policy premium credit applied to the to the renewal down payment. Our National Interstate team will coordinate with your insurance broker in order to confirm the list of out-of-service units.

We will evaluate more flexible payment plans on an individual account basis, so your broker should contact National Interstate for consideration as your renewal date approaches.

We will continue to monitor this situation and will provide advance notice when our economic relief program ends.

We appreciate the trust and confidence you place in National Interstate and our Passenger Transportation Division and look forward to better times when we emerge from the COVID-19 crisis.

Please direct any questions as follows based on your product or program type:

Traditional: Business Development (public.transportation@natl.com; 800-929-1500)

CMT/Paratransit: Corey Ricketts (corey.ricketts@natl.com; 800-929-1500 ext. 5124)

TranzCap: James Davis (james.davis@natl.com; 800-929-1500 ext. 1562)

TRAX: James Davis (james.davis@natl.com; 800-929-1500 ext. 1562)

Calypso: Kevin Albrecht (kevin.albrecht@natl.com; 800-929-1500 ext. 5446)

Destination: Taira Mandy (taira.mandy@natl.com; 800-929-1500 ext. 8965)

Policies are underwritten by National Interstate Insurance Company and Vanliner Insurance Company, authorized insurers in all 50 states and the D.C.; National Interstate Insurance Company of Hawaii, Inc., an authorized insurer in HI, MI, NJ, and OH; and Triumphe Casualty Company, an authorized insurer in all 50 states and the D.C. except in MI, NJ, NY, and WY.

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